**User Story Number:** US56 (formerly USPY-30)

**User Story Name:** Clerk needs auto-decrease report to reflect all CARCs associated with the decrease (Backlog ID# 328, Row 226)

**Priority:** (**High**, Medium, Low)

**Relative Sizing:** 3

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# Story

# As a user, I need the auto-decrease report to display all decrease codes used in adjudicating a claim and the dollar amount associated with the CARC.  This allows a user to properly analyze the payment for evaluating that VA has received the correct payment amount and has not been underpaid, nor overpaid for services rendered.  Each CARC code has a specific dialogue associated with it, and is universal across payment systems.

**Acceptance Criteria**

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| **Requirement ID** | **Description** | **External Dependency**  **(Y/N)**  **If Y, provide organization and description** |
| US56-01 | The auto-decrease report must reflect all claim and claim line level CARC/RARCs associated with each decrease where the CARC/RARC meet the following criteria:   * The CARC/RARC is on the site parameter list and * The CARC/RARC is an amount that is greater than zero and * The CARC/RARC is active as of the date the claim was auto posted, and it doesn't exceed max adjustment code | N |
| US56-02 | The CARC/RARC REASON column on the report will only display 30 characters, if the REASON code description is longer than 30 characters then display only 27 characters followed by “…” to indicate the Reason Code contains more characters (up to 190). | N |
| US56-03 | The Auto-decrease report must show the sort selections in the header of the report (Claim, Payer or Patient Name AND First to Last or Last to First) | N |
| US56-04 | The report must only show claims that have at least one CARC or RARC used for auto decrease | N |
| US56-05 | The report must be viewable in Listman format and displays the CARC/RARC detail | N |
| US56-06 | The report must be exportable to excel and contains the CARC/RARC detail | N |

# Constraints

n/a

# Assumptions

* This report will only show claims that were auto-decreased by the CARC code set up in the parameters. If the CARC is not organized in defined parameters, then it should not auto-decrease based on the parameters that the user established.
* This only applies to auto-decrease, and not manual decrease.
* The reason codes are at the line level: It is possible to have a record in the ERA file and no detail records (i.e., no CARC codes) in the EOB file. The amounts that are at the claim level will not necessarily add up to the claim decrease amount.

# Risks

* If all CARC/RARCs are not shown on the report, then an accurate assessment cannot be made if the payer paid correctly.
* Claims can be erroneously auto-decreased due to payer errors that management is unable to accurately assess. This could impact crediting veterans’ co-payment accounts accurately.

# Approval Signatures

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**Revision History**

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| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 09/15/2016 | v0.01 | Original | xxx |
| 09/22/2016 | v0.02 | Reston F2F Review | XXX |
| 10/21/2016 | V0.03 | Additional detail following elaboration session | S. Kutson |
| 11/8/2016 | V1.0 | Final version for submission | Team Leidos |
| 12/20/2016 | V1.1 | Updated for clarity | C. Morrison |